



FOR IMMEDIATE RELEASE

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City of Columbia Makes Changes for Online Payments Through Customer Web Access

The City of Columbia's Customer Web Access (CWA) Online Payment website allows customers to view and/or pay their water, parking garage rentals, and/or commercial solid waste bills. Customers now have the option to pay online using American Express, in addition to Visa, MasterCard, and Discover, which are already accepted. The CWA Online Payment website charges customers a \$1.00 processing fee, plus 1.7% of the transaction, which is noted on the receipt as a "Portal Administration/Convenience Fee". The City of Columbia does not collect or receive this fee.

The City of Columbia also has other payment options available. To view these options, visit to the City of Columbia's website (www.columbiasc.net), then click *Online Services* at the top of the page; or click the link below:

https://cwa.columbia.sc.gov:4443/uti-img/cwa/faq_answers_frame.htm#payment11

For more information please contact the City of Columbia's Collections Division at 803-545-3361.

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