



## **For Immediate Release**

November 23, 2010

Contact: Public Relations, Marketing and Media @ 545-3020

### **City Announces Changes to Customer Web Access Online Payments**

The City of Columbia is announcing changes to the CWA Online Payment Website. CWA allows customers to view and/or pay their water, parking garage rentals, and commercial solid waste bills. Beginning December 1, 2010, customers will have the ability to pay using E-checks which will allow the customer to pay online using their checking account. The CWA Online Payment Website charges customers a \$2.50 processing fee for each E-Check transaction which is noted on the receipt as "Portal Administration/Convenience Fee". Please note that the City of Columbia does not collect or receive this fee.

The City of Columbia also has other payment options available. To view these options, go to the City of Columbia's website ([www.columbiasc.net](http://www.columbiasc.net)) or click the link below:

[https://cwa.columbia.sc.gov:4443/uti-img/cwa/faq\\_answers\\_frame.htm#payment11](https://cwa.columbia.sc.gov:4443/uti-img/cwa/faq_answers_frame.htm#payment11)

For more information please contact the Collection Division at 803-545-3361

###